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Form PTO-1449 (modified)	Attorney Docket No. ARC920000105US1	Serial No.
LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT(S)' INFORMATION DISCLOSURE STATEMENT	Applicant(s): R. KRAFT	
(Use several sheets if necessary)	Filing Date: 02/10/2001	Group Art Unit:

PUBLICATIONS / OTHER ART

Examiner Initials	Citation
LS	BroadVision One-to-One Knowledge, Product Overview, copyrighted 1999.
↑	Blaze Software, "Ruling a Self-Service World," Blaze Advisor White Paper, Updated for Version 2.5, copyrighted 1998.
	Blaze Software, "Architechting for Change," The Rule Engine Proposition, A brief for the CEOs and senior managers of software companies, copyrighted 1999.
	Blaze Software, "Ruling a Self-Service World," Technical White Paper, Updated for Version 2.5, copyrighted 1999.
	Web page: http://www.atg.com/products/dps/dps_main.html?didframe=tn , printed February 9, 2001.
	Web page: http://www.atg.com/products/dps/pcc.html?didframe=tru , printed February 9, 2001.
	Web page: http://www.atg.com/products/dps/targeted_email.html?didframe=trn , printed February 9, 2001.
↓	Web page: http://www.atg.com/products/dps/oca.html?didframe=tru , printed February 9, 2001.
LS	Web page: http://www.annuncio.com/products/brightcapabilities.html , printed February 9, 2001.

Examiner

Cynda Jasmin

Date Considered

9/22/03

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